



KANGA BINS



ROCKHAMPTON

ABN:40018370022

KANGA BINS PRIVACY ACT

At Kanga Bins we are committed to protecting and maintaining the privacy of any personal information collected throughout the process of business activities. Within Australia the Commonwealth Privacy Act 1988 regulates the handing of all personal information that may be collected by Kanga Bins(E.g. Name, Address Details, Bank Account Information). This Privacy Act explains how Kanga Bins will collect and disclose personal information that any customer may provide.

What personal information does Kanga Bins Collect about me?

When you apply for waste management services from Kanga Bins, we need to collect information pertaining to your organisation and the requested job specifications. This information may include, but not limited to;

1. Organisation Name(s) and/or Personal Name(s);
2. A.B.N number;
3. Organisation Address(es) and/or Personal Address(es);
4. Contact Telephone number(s) and/or Facsimile number(s) and/or Mobile number(s) and/or E-mail address(es) and/or Website address;
5. Financial bank and/or branch information;
6. Requested credit limit;
7. Job site details;
 - a. Address;
 - b. Product requirement;
 - c. Rental periods;
 - d. Job cost(s);
 - e. Notes relating to the job
8. Credit card number(s) and/or expiry date(s) and/or security code(s)
9. Contact details of any person(s) who can provide reference information of the customers' credit worthiness;
10. Notes relating to the customer;

How does Kanga Bins collect personal or sensitive information?

Depending on how you utilise our system our data collection methods differ. We may directly collect information from you via;

1. Telephone/SMS;
2. Fax;
3. Kanga Bins Website;
4. Email;
5. Post;
6. In Person;
7. Completion of Kanga Bins Credit Application Form;

You can choose to limit or not provide information to Kanga Bins however, this may prevent us from providing the accepted level of service you may expect.

How does Kanga Bins use or disclose my information?

In order to provide a high level of customer service it is essential that we may use or disclose your personal information for the following purposes;

1. Provide the service you request;
2. Complete all necessary processes to ensure the job is completed;
3. Research, develop, manage, protect and improve our service;
4. Maintain and develop our software and other business systems. We may disclose your personal information to other related and non-related organisations including;
 - a. Your organisation if you utilise our service under a corporate account;
 - b. Our contracted service providers;
 - c. Credit card providers;
 - d. Credit reporting and fraud checking agencies. When payment default reporting is necessary;
 - e. Debt collection agencies. When payment overdue outstanding monies is owed to Kanga Bins;
 - f. City councils and/or government organisations responsible for processing environmental or waste industry related claim(s) or breach(es);
 - g. Upon discovery of Hazardous or toxic waste, Any relevant organisation involved in hazardous or toxic removal;
 - h. Government, regulatory and law enforcement agencies where the disclosure is required or authorised by law;

What do I give my consent to?

When you provide your personal information to any representative of Kanga Bins, you consent and agree to our use and disclosure of your personal information in accordance with this policy including, in particular to;

1. Our use and disclosure of that information in order to provide the service you have requested and for any other purpose including the management, protection and development of our business;
2. Our use and disclosure of your personal information for debt collection services and/or credit attainment organisations (E.g. BayCorp)